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## Prathmesh Prakash Durge

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### Summary

- More than 3 years of professional experience in software development with a key focus on designing, developing, testing, and deploying APIs using MuleSoft.
- Good technical experience with various components of the Anypoint Platform like the runtime manager, API manager, messaging queue (MQ), load balancer, access management, etc.
- Building sophisticated Mule flows, scopes, error handling strategies, message filters, validation, transformation, and flow controls expertise.
- MuleSoft Certified Developer Level-1.
- Experience in Mule EBS API management, Cloudhub, and end-to-end development of enterprise application integrations predominantly using MuleSoft.
- Expertise in utilizing MuleSoft connectors like Salesforce Data Cloud, Marketo, Snowflake, SharePoint, and ServiceNow.
- Hands-on experience in MuleSoft, and Mule EBS 4.x with anypoint studio and anypoint platform.
- Expert with tools such as Postman and ARC (Advanced Rest Client).
- Hands-on experience in developing and deploying Mule projects on Cloud Hub.
- Designed and developed enterprise services using RAML and REST-based.
- Utilized MuleSoft's extensive features like Datawaves and the API.
- Worked on message formats like XML, CSV, JSON, and XSLT.
- Hands-on experience with version control tools like GIT and Bitbucket.
- Experience in performing performance and load testing on APIs by using JMeter.
- Involve in the training of MuleSoft, train more than 8 people in MuleSoft, and help them clear the MuleSoft Certified Developer Level 1 (MCD-L1) certification exam.
- Effective communication and interpersonal skills, the ability to work in a team or independently, and the ability to adapt quickly to new and emerging.
- Extensively used of messaging queues such as Anypoint MQ and the IBM MQ connector.
- Directly interact with clients to understand their requirements.

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### Technical Skills

Integration Tools	MuleSoft, WorkAto, Azure Logic App, Boomi
Programming Language and Database	C, C++, Java, PHP, MySQL, PL/SQL
App Development	Flutter, Android, Dart
Testing Tools	Jmeter, SoapUI, Postman,
Other	Salesforce, Slack

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## Certifications

- MuleSoft Certified Developer – Level 1 (**MuleSoft**)
- Certified Automation Pro 1, Automation Pro 2 and Automation Pro 3 (**WorkAto**)
- Certified Azure fundamentals (**Microsoft**)
- Certified Associate Developer Certification and Professional Developer Certification (**Boomi**)

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## Work Experience

### Perficient

*01/09/2021 – Present*

- Currently working as Technical Consultant in Perficient Nagpur, I am involved here in integration practice using MuleSoft and other integration platforms I am also responsible for designing POCs (Proof of Concept) and different use cases for clients in the Integration space.
- Managed and provided technical support and solutions for multiple integration projects and cloud-based projects.
- Collaborated with project stakeholders to identify requirements, develop project plans, and deliver solutions within project timelines.
- Coordinate between the offshore and onsite teams to deliver application deliverables in a timely manner within the given time frame.
- Implemented client-oriented integration solutions and suggested the best path to achieve the client's expectations using MuleSoft capabilities.
- Coordinating with the team on issues encountered during development

### Quintessential Informatics Systems

*01/09/2020 – 31/08/2021*

- Worked as a mobile application developer at QI Systems, Nagpur. Here I used Flutter & Native android technologies for developing mobile applications.
- I worked on business solution projects like Point of Sale for Hotel industry, Employee Tracking System.
- Responsible for developing backend API for generating sales reports.
- Responsible for developing mobile apps and integrating API in mobile apps.

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## Projects

### Sally Beauty Holdings

*May 2022 – Present*

#### Role: MuleSoft Developer

- Follow an API-led connectivity strategy and worked on various API developments such as experience, process, and system APIs.
- Implement Exceptional Handling, Logging, and Error Handling.
- Create Mule Application that uses Connector SFDC Message Transformer, Choice Exception Strategies, Batch Processing.
- Expertise in using the Cloudhub API and Anypoint MQ Broker APIs provided by MuleSoft.
- Followed API-Led Connectivity Architecture to develop API.
- Manager performance of services by using Scatter and gather and choice router
- Implemented Security mechanisms like security certification, Encryption, decryption, and OAuth authentication using an access token
- Implemented error handling strategies and reprocessing strategies as part of client requirements.
- Used AnypointMQ and IBM MQ publish/subscribe/ack/Nack Connectors
- Developing and testing Mule API's integrating various application used for data transfer and handling the errors by generic Global Error Handler template.
- Implemented performance and load testing on APIs using JMeter

- Experienced in writing API specification using RAML and Swagger.
- Utilized various connectors, such as SFTP, FTP, Salesforce, Cloud Notification, and ServiceNow.
- **Environment:** - Anypoint studio, anypoint Platform, CloudHub, GitHub, Jira, Confluence, Postman.

## Panera Bread

*Sept 2021 – May 2022*

### Role: MuleSoft Developer

- To analyse the specs provided by the client and get the clarification before starting developments.
- Followed API-Led Connectivity Architecture to develop API.
- Used AnypointMQ to publish/subscribe request/responses.
- Implemented google pub-sub-Connector.
- Used Salesforce connectors like Create, upsert, update and subscribe channel listener.
- Manage performance of the service by using “scatter and gather” and “choice router”.
- Involved in Preparing test cases and performing unit testing and Munit testing for Mule flow.
- Follow an API-led connectivity strategy and worked on various API developments such as experience, process, and system APIs.
- Used MuleSoft Monitoring to check the performance and response time of the APIs.
- Added Opentelemetry and Splunk log to the API for performance and log monitoring.
- responsible for merging and branching with version control tool like Bitbucket.
- responsible for in development and deploying mule API on cloud-hub.
- Utilized the Marketo MuleSoft Connector and Marketo Rest APIs to establish a connection with Marketo.
- **Environment:** CloudHub, Jira, Confluence, BitBucket, Splunk, opentelemetry, Anypoint studio, anypoint Platform and ARC (Advanced Rest Client).

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## MuleSoft Internal POC

### • Salesforce and Marketo Integration with MuleSoft

MuleSoft was used to connect Salesforce and Marketo for lead synchronization and automation. Based on the filter condition, we want to send leads to Marketo as soon as they are created in Salesforce. Explore the various Salesforce and Marketo channels available. Marketo Rest APIs and connectors were used to perform various Marketo operations, such as creating and updating leads, triggering campaigns, and retrieving lead data.

### • Salesforce Data Cloud (formerly Genie) Snowflake Integration with MuleSoft

MuleSoft is used to connect Snowflake with Salesforce Data Cloud to automate account synchronization and automation. We send an account to the Salesforce Data Cloud the moment it is created in Snowflake. As soon as an account is generated in Snowflake, we send it to the Salesforce Data Cloud. Account ingestion APIs were developed, which led to integration with external systems in Salesforce Data Cloud and built a DataStream. Snowflake and Salesforce Data Cloud connectors were used.

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## Education Credentials

### B.E in Computer Science and Engineering

*2017- 2020*

College: G.H Rasoni College of Engineering, Nagpur

### Diploma in Computer Technology

*2015- 2017*

College: Shri Datta Meghe Polytechnic, Nagpur